



City of Winter Springs
UTILITY DIVISION

Application For Residential/Commercial Utility Service

Account Number _____

Customer Number _____ Own _____ Rent _____ Manage _____

Service Address _____

Mailing Address _____

If different include all details.

PRIMARY

Customer Name _____

Date of Birth _____

Driver's License Number with State _____

Phone Number _____ Fax Number _____

Email Address _____

EMPLOYER INFORMATION

Name _____

Address _____

City _____ State _____ Zip _____

I, the undersigned customer acknowledge and agree that I shall be financially responsible for any amounts due for utility services provided to my account and any accrued late fees or charges until termination of services is requested. Any deposit paid to secure utility services may be applied against any outstanding amount or debt reflected on the final billing and any remaining credit will be refunded together with any accrued interest at a rate not to exceed six (6) percent per annum as determined by the City of Winter Springs ("City"). The City hereby reserves the right to terminate or suspend any delinquent utility account and may assess late fees for any unpaid balances due as set forth under the Winter Springs City Code and the customer may appeal such delinquency or termination pursuant to the Winter Springs City Code. The City or its assignee shall be entitled to enforce any claims or rights in order to collect any debt owed to the City under this account and may undertake the collection of any debt against you and this account by any lawful means. Should the City take action to collect a debt on your account, you agree that the City shall be entitled to collect from you any and all costs associated with the collection of said debt including, but not limited to, reasonable attorney's fees, court costs, collection agency fees, and other debt collection related expenses incurred by the City.

Customer's Signature _____ Date _____

Date Service to begin _____

Your Utility Bill is due upon receipt. Your account is considered late after 20 days from the date of the bill. A late fee of \$5.00 or 5.0% per month, whichever is greater, will be assessed on any amount past due. Accounts with a previous BALANCE DUE are considered late. Payment may be made at City Hall. If your account is not posted by 5:00 PM on the date of the delinquent notice, your service is subject to disconnection and imposition of a reconnection fee and a deposit, if applicable, without further notice on the next business day. Full payment of the entire balance and associated fees is required to restore service. The City reserves the right to require certified funds.

In addition to the terms and conditions set forth in this application, the Winter Springs City Code, as may be amended from time to time, shall govern billing, collection and termination of service for nonpayment of utility bills. Customers have the right to appeal their current month's bill by making written application to Customer Service requesting a review within ten (10) days after the date of the bill.

The City also has a water leak policy, a copy of which is available upon request. No adjustment for a leak on the customer's side of the meter will be permitted more than once (1) a year and no more than twice (2) within ten (10) years unless otherwise provided by City Code.

Receipt Validation Stamp

Service initiation or termination requires twenty-four (24) hours advance notification. Same day service is our goal but is not guaranteed. Appointments or specific scheduled times for service are not permitted.

Upon completion of twenty-five (25) months of service with no delinquent payments during the previous twenty-four (24) months, the deposit will be applied to current account charges. A new deposit will be required to be paid before service that has been discontinued for nonpayment can be restored and a new twenty-five (25) months of service with no delinquent payments will be required before the deposit can be applied back to the account.