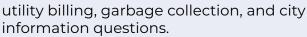


EMPLOYEE SPOTLIGHT

Meet Kimberly
Curtis, the
Customer
Service
Supervisor
for the City of
Winter Springs.
Kimberly
manages a team
of customer service
representatives who
assist residents with
utility billing, garbag



Kimberly has always been passionate about helping others, problem-solving, and working in teams, which led her to pursue a career in customer service. She finds her job rewarding because it allows her to learn something new daily and keeps her going. "I love what I do. Learning new things and facing new challenges every day keeps me motivated," she said.

Kim says she values having an exceptional team that respects and supports one another while still finding humor every day, which is why she loves working at the City.

"Humor helps build connections with people and takes the stress off a hard day," she says.

Kimberly was born in
Germany, where her
father was stationed
while serving in the
military. When she was
three, her family moved
to Central Florida, which
she has called home ever

After graduating from Lake Brantley High

School, she earned her associate degree from Seminole State College.

Before joining the City of Winter Springs in 2021, she worked for companies such as Walmart and the City of Longwood where she learned of her love for helping others.

In her free time, Kimberly loves camping, fishing, gardening, and spending time outdoors with her daughter.

Kimberly is a shining example of a dedicated and committed individual who makes Winter Springs a unique place to live and work.

To learn more about Kimberly and other exceptional staff members, visit our Employee Spotlights page at https://www.winterspringsfl.org/community/page/employee-spotlights