



# EMPLOYEE SPOTLIGHT

Meet Kimberly Curtis, the Customer Service Supervisor for the City of Winter Springs.

Kimberly manages a team of customer service representatives who assist residents with utility billing, garbage collection, and city information questions.

Kimberly has always been passionate about helping others, problem-solving, and working in teams, which led her to pursue a career in customer service. She finds her job rewarding because it allows her to learn something new daily and keeps her going. "I love what I do. Learning new things and facing new challenges every day keeps me motivated," she said.

Kim says she values having an exceptional team that respects and supports one another while still finding humor every day, which is why she loves working at the City.

"Humor helps build connections with people and takes the stress off a hard day," she says.



Kimberly was born in Germany, where her father was stationed while serving in the military. When she was three, her family moved to Central Florida, which she has called home ever since.

After graduating from Lake Brantley High



School, she earned her associate degree from Seminole State College.

Before joining the City of Winter Springs in 2021, she worked for companies such as Walmart and the City of Longwood where she learned of her love for helping others.

In her free time, Kimberly loves camping, fishing, gardening, and spending time outdoors with her daughter.

Kimberly is a shining example of a dedicated and committed individual who makes Winter Springs a unique place to live and work.

To learn more about Kimberly and other exceptional staff members, visit our Employee Spotlights page at <https://www.winterspringsfl.org/community/page/employee-spotlights>

