



For Media Inquiries:

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For Immediate Release:

**Hurricane Ian
City Of Winter Springs Update September 30, 2022**

Winter Springs received over 17 inches of rainfall from Hurricane Ian, which far exceeded the 100-year/24-hour design storm event. In addition, the total precipitation for September was 30 inches, which exceeded the 6-inch average. Winter Springs Staff and Police are working around the clock to restore services and make repairs throughout the city as quickly as possible. Our priority is restoring utilities to customers. We are also working to address road hazards and other safety concerns. Please direct all concerns to our Storm Hotline (407-327-2669).

City Closures: All parks and facilities are closed until further notice.

City Hall, offices, Senior Center, and Civic Center are closed at this time to the public. Regular business hours will resume on Monday, October 3, 2022, at 8 am. City Hall is not processing payments at this time or accessing late fees. Our customer service team is dedicated to answering post-storm phone calls and restoring services. If you would like to make a payment, please do so online.

Boil Water Notice: Winter Springs is still under a precautionary boil water advisory until further notice. Seminole County will distribute water bottle cases on Friday, September 30, 2022, at Winter Springs High school, starting at 1 pm. One case per vehicle, drive-through only.

Power Outages: Duke Energy is working to resolve down power lines and outages. If you experience downlines or related issues, contact Duke Energy at (800) 228-8485.

Avoid Hazards: Winter Springs Police Department and Public Works are accessing damages and obstacles throughout the City. Please avoid driving and walking through the list of locations below. Some of these hazards are impassable and unsafe to bear weight. Bridge structures will remain closed until repairs are made.

Bridges:

- Northern Way at Arabian Avenue (Howell Creek)
- Northern Way at Mt. Laurel Drive (Howell Creek)
- Winter Springs Blvd at Blue Creek Drive (Bear Creek)
- Winter Springs Blvd at Tuscora Drive (Howell Creek)
- Dyson Drive at Arabian Avenue (Howell Creek)
- Hayes Road at Alton Road (Gee Creek)
- Moss Road at Dolphin Road (Gee Creek)
- South Edgemon at Elderwood Street (Gee Creek)
- Murphy Road (Gee Creek)

Road Hazards:

- Winter Springs Blvd at Gazell Trail
- Dolphin Road at Green Springs Circle
- Chokecherry Drive at Sapling Drive
- Chokecherry at Sequoia Drive

Post-Storm Assistance: Call 407-327-2669 to report post-storm damage to us. This post-storm assistance line will be operational after the Hurricane to receive your reports about damage or utility issues that need attention. Use this number to report post-storm damage such as:

- Sewer Backups
- Utility Service Interruptions
- Street Flooding
- Fallen Trees or Debris Blocking Roads

Our customer representatives will be available to provide information and to communicate with our Public Works crew to help you.

Post Storm Clean Up: When cleaning up after the storm, please follow these three tips:

1) Separate Vegetation (tree limbs, clippings, stumps) from Construction and Demolition debris (building materials, pipe, glass, lumber, and bricks). Do not bag or tie them together.

2) Place on the curb in front of the house, DO NOT PLACE IN THE ROAD. Any debris placed from the sidewalk toward your property will not be picked up. Contractors cannot collect items on private property.

3) Do not set debris against trees or poles. Clean-up crews may need to scoop the items.

For more information, please visit www.winterspringsfl.org/ready or www.seminolecountyfl.gov/prepare

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