

# WINTER SPRINGS POLICE DEPARTMENT

WINTER SPRINGS



2018

ANNUAL REPORT

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The City of Winter Springs is located in Central Florida ten minutes north of Orlando and is approximately fourteen square miles. Our resident population is approximately 36,000 with thousands more transient visitors and those making Winter Springs the base for their businesses commuting here daily. Winter Springs is described as a “bedroom community” since our composition is over 95% residentially based, however, the city has taken great strides to develop our commercial base to accommodate the growth and financial health of the city. Through an ongoing coordinated effort working with our community, the City of Winter Springs has been named one of the most desirable cities in which to live and work.



# MISSION STATEMENT

The mission of the Winter Springs Police Department is to enhance the quality of life throughout the city of Winter Springs by working cooperatively with all of our citizens to preserve the peace, enforce the law, reduce the perception of fear, and provide for a safe and caring environment.

# VISION STATEMENT

The members of the Winter Springs Police Department are committed to excellence in our work. We embrace public service, anticipate changing needs, and respect diversity. In our partnership with the community, we have forged the future. We inspire integrity, pride, trust, and respect within our organization. Employees are encouraged to get involved through creativity as a source for new ideas to continually offer the best possible service.

As stewards of community resources, we accept the opportunities and challenges of technological advances, evolving demographics, urbanization, revitalization, and the changing role of Law Enforcement. We commit ourselves to these guiding principles: providing superior service, valuing our workforce, respecting diversity, communicating openly and consistently, and building community partnerships through involvement and education.



Chief of Police  
**Kevin P. Brunelle**

# Message from Chief Brunelle

Welcome to our 2018 Annual Report. We hope you find this information helpful and we appreciate your continued support in serving you to the best of our ability. I continue to be grateful for the privilege to lead the exemplary men and women of the Winter Springs Police Department who continually demonstrate their dedication to service and partnering with our community to maintain a safe environment and high quality of life.

In 2018, we continued to effectively serve our community through the support of our engaged citizenry, city management and elected officials, and committed volunteer staff. Over the last few years, we have been able to significantly reduce crime and, again in 2018, our officers and civilian employees were able to maintain a low crime rate while continuing to effectively solve problems and facilitate a good environment in our city. Winter Springs continues to remain one of the safest municipalities in Florida.

I am looking forward to another great year. Our personnel is committed to the mission and goals of the department, and we value community participation and trust. To that end, the members of the Winter Springs Police Department will continue to work outside of conventional policing methods to bring you, our customers, quality service when you need us.

The Winter Springs Police Department has worked hard to earn an excellent reputation, both from within our community and among our peers, and we will continue to dedicate ourselves to learning how we can better engage and innovate to further increase our levels of service. Please contact me at the below email or phone number, if you have any suggestions.

**Kevin P. Brunelle**  
[kbrunelle@winterspringsfl.org](mailto:kbrunelle@winterspringsfl.org)  
407-327-7970



**Kevin P. Brunelle**  
**Chief of Police**  
**FBI NA Session 252**



# WINTER SPRINGS POLICE COMMAND STAFF



**Captain C. Deisler**  
*Support Services*



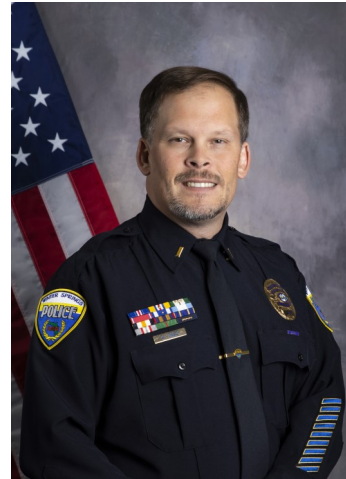
**Captain K. Presley**  
*Criminal Investigations*



**Captain M. Tracht**  
*Operations*



**Lieutenant  
W. Maxwell**



**Lieutenant  
D. Seely**

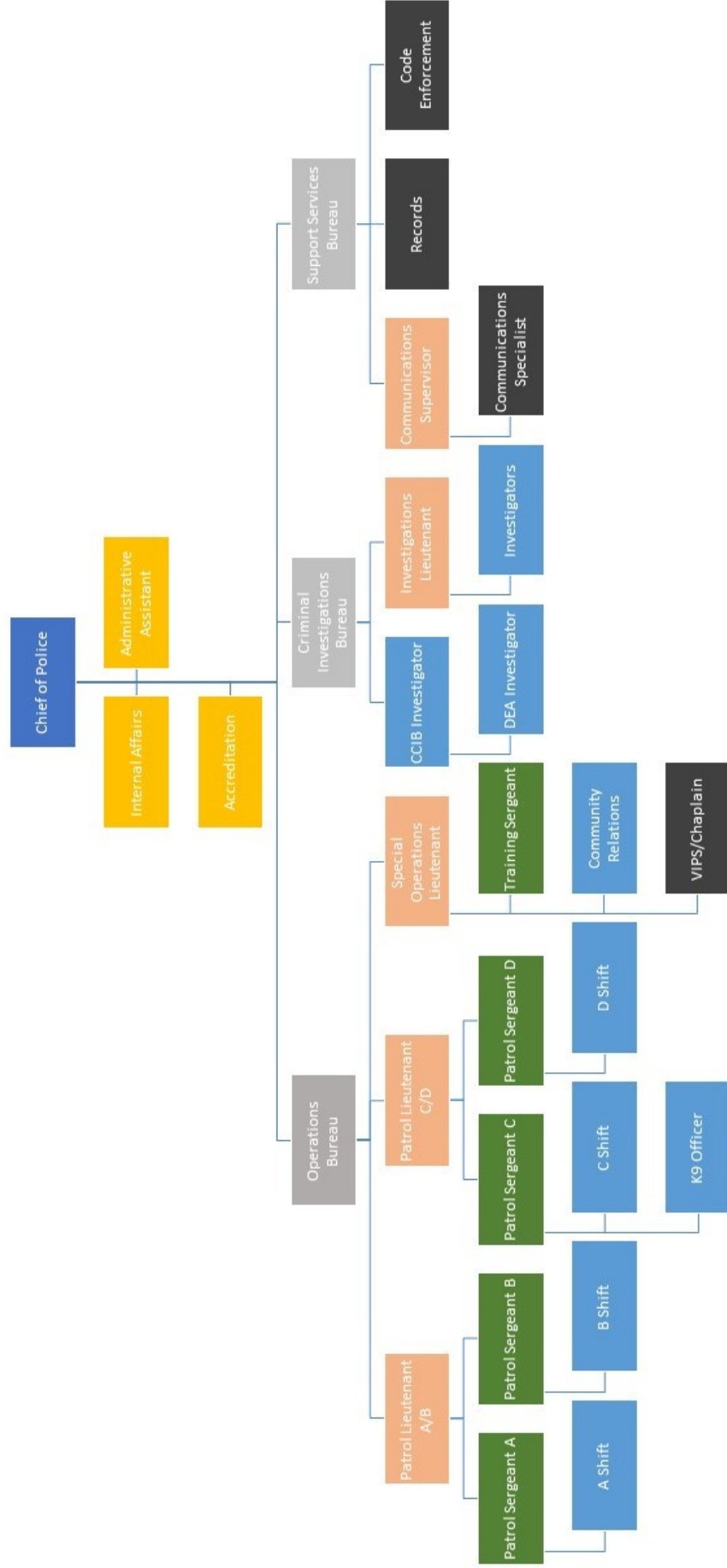


**Lieutenant  
N. Romano**

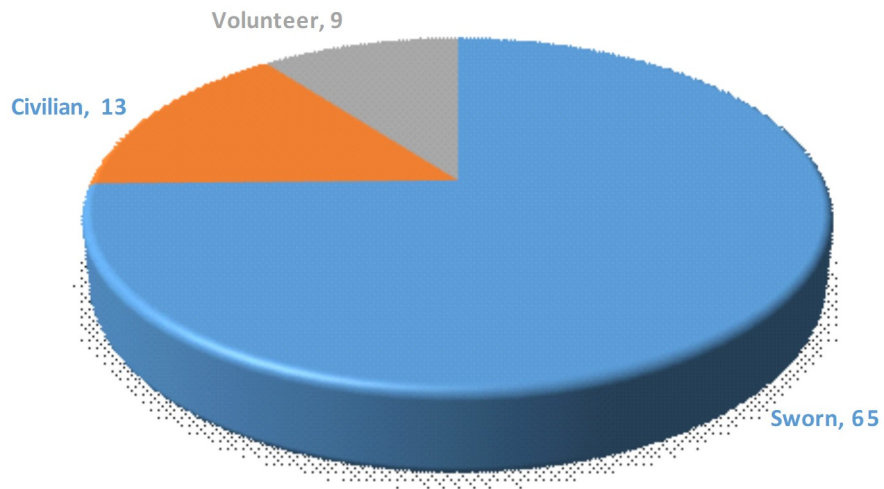


**Lieutenant  
B. Heath**

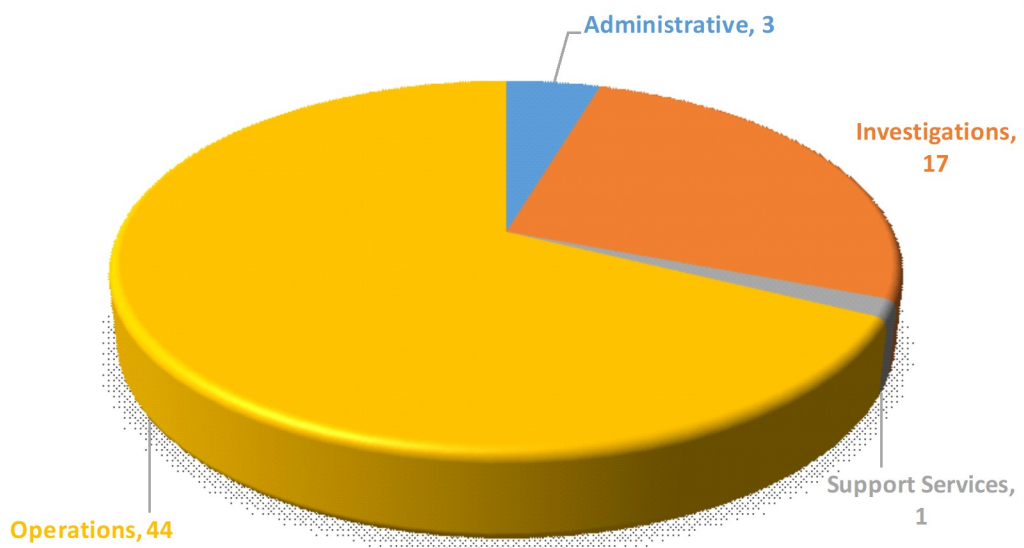
# Winter Springs Police Department



# ***POLICE DEPARTMENT PERSONNEL***



# ***SWORN PERSONNEL BY BUREAU***



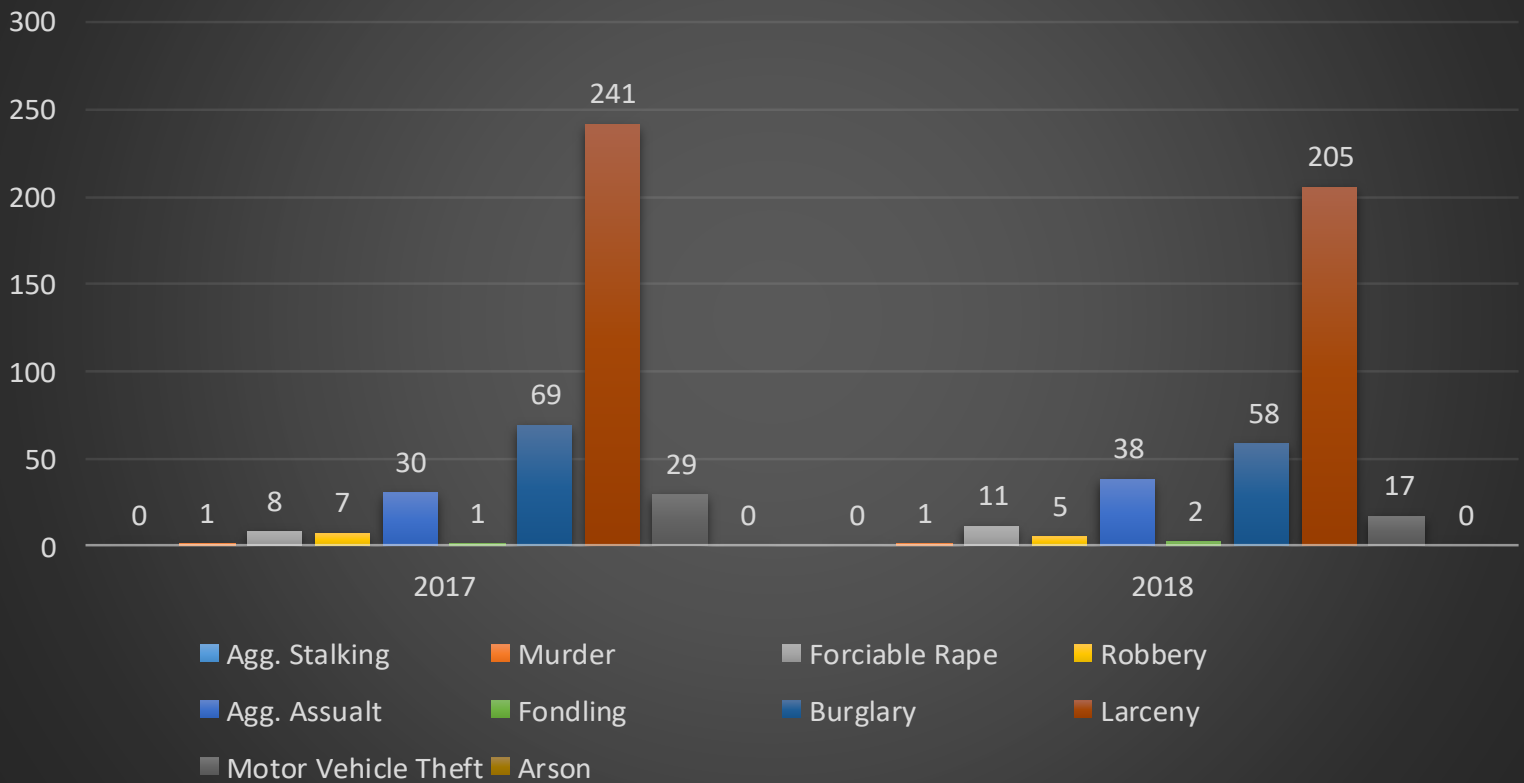


# UNIFORM CRIME REPORTING

The UCR Program collects data about **Part I** offenses in order to measure the level and scope of crime occurring throughout the Nation. The program's founders chose these offenses because they are serious crimes, they occur with regularity in all areas of the country, and they are likely to be reported to police. The **Part I** offenses are:

**Homicide, Forcible Rape, Robbery, Aggravated Assault, Burglary, Larceny/Theft, Motor Vehicle Theft, and Arson.**

## Uniform Crime Reporting



**WINTER SPRINGS POLICE DEPARTMENT  
TOTAL ACTIVITIES / RESPONSE TIMES  
2018**

TOTAL CALLS FOR SERVICE	100,307
EMERGENCY DISPATCHED CALLS	644
NON EMERGENCY DISPATCHED CALLS	10,985
OFFICER INITIATED NON TRAFFIC CALLS	69,928
OFFICER ASSIST	11,446
TRAFFIC STOPS	12,950
AVERAGE EMERGENCY RESPONSE TIMES	3:30
AVERAGE NON EMERGENCY RESPONSE TIMES	6:16
9-1-1 PHONE CALLS	4,134
(BUSINESS) PHONE CALLS	43,120
CITATIONS	4,080
WRITTEN WARNINGS	8,042
ADULT ARRESTS	761
JUVENILE ARRESTS	70
CASES CLEARED BY CAPIAS REQUEST	94
WARRANT DETENTIONS	58
DOMESTIC VIOLENCE	107
TOTAL VEHICLE ACCIDENTS	536
WITH INJURIES	64
WITH FATALITIES	2

# OPERATIONS BUREAU

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The Operations Bureau of the Police Department has several components encompassing the Patrol Division, Operations Support Division, and Community Relations Division.

## PATROL DIVISION

The Patrol Division has four squads of officers who are responsible for the maintenance of order and the enforcement of laws and ordinances within the city limits. Patrol officers handle calls for service, provide guidance and direction to citizens and visitors to the city, enforce traffic laws, and conduct proactive residential and commercial patrols to deter crime. Patrol officers also work in conjunction with members of all of the other bureaus and divisions to more efficiently handle problems they or the public encounter. Officers assigned to Patrol are the most visible to the public, as they work in marked police vehicles and can be seen at all hours of the day.



## OPERATIONS SUPPORT DIVISION

The Operations Support Division is composed of Reserve Officers, the Training Division, the Community Relations Division, and our civilian volunteer programs which include the Citizens On Patrol, Volunteers In Policing, and Chaplain programs. Members assigned to this division are available to assist Operations personnel with enhancing the quality services we provide to the community. Come on out and join us for one of our many community events!

# OPERATIONS BUREAU

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## COMMUNITY RELATIONS DIVISION

Officers assigned to Community Relations are responsible for a host of department initiatives designed to help promote and foster relationships between our community and the police department. During the year, they participate in several events ranging from movie nights in our local communities, HOA meetings, community involvement programs, and special events. Community Relations personnel also directly interact with participants in our Explorer post and help them engage in activities that promote their law enforcement interests.

Our SHIELD 360 program encompasses many of the programs we have sponsored for decades, as well as some new ones. Regardless of the cause, our officers are dedicated to the community and desire to help make a positive impact. Our Citizen's Advisory Committee continues to meet monthly. During this meeting, citizens and business owners can come and meet with the chief and command staff to discuss ideas, problems, and solutions to keep our community strong.

For nearly twenty years, the police department has participated in the Shop With A Cop program where officers take children from our community on a shopping trip to allow them to buy Christmas presents for their families where they would otherwise be financially unable to. The program starts with breakfast and ends with a session of gift wrapping and treats. Of course, a special surprise awaits all of the children when they are ready to leave!



## ***CITIZENS ON PATROL/VOLUNTEERS IN POLICING***

Participants who attend and successfully complete our Citizens Police Academy are eligible to further participate in the Citizens On Patrol (C.O.P.) program. This program builds on items covered in the academy and allows qualified civilian volunteers to take a more hands-on style of service to the community. C.O.P.'s are trained in traffic direction, area patrols, house checks, radio use, and other basic police functions where they are able to increase our level of awareness and enhance community safety. Using specific vehicles in our fleet, members of this program patrol our city helping uniformed patrol officers keep a watch for suspicious circumstances or situations that may require additional scrutiny. Members of this team are dedicated to the community and desire to make a difference.

The Volunteers in Policing (VIP) program includes members who want to be involved with helping serve the community. The services they provide range from data entry to assisting with community events. The services they provide are invaluable and save the police department hundreds of hours every year by helping to complete tasks or supporting to employees.

During 2018, over 1,200 hours of volunteer service was contributed by members of the program.





## What is SHIELD 360?

SHIELD 360 is a new way to think about crime prevention and how to actively involve the community in their own personal protection, safety, and responsibility. Its safety principles apply to all aspects of our lives from the home to the office. By providing citizens with basic concepts of personal awareness and safety, we can reinforce those ideals which prevent accident, injury, victimization, and loss. The SHIELD 360 formula can be applied to all aspects of their daily lives without them even thinking about it, making personal safety and awareness second nature.

The term "shield" refers to any device that can be put between ourselves and danger. 360 refers to the "sphere of awareness" we strive to maintain around ourselves. Coupled with the idea that this sphere of knowledge can be a barrier of protection, we arrive at the campaign name "SHIELD 360". Knowledge is equated with protection.

**S** - Survey = Survive

**H** - Have a Plan

**I** - Invest and Involve

**E** - Evaluate

**L** - Lead by Example

**D** - Determination/Diligence

The Winter Springs Police Department will be able to brand all of our Community Relations programs under one unified theme. The SHIELD 360 logo will become the symbol of a strong, safe community and recognized as such beyond the city limits. SHIELD 360 will display how a police department and its citizens can function together as one cohesive community. The programs encompassed under the SHIELD 360 concept are:

- Women's Personal Safety- taught by specially trained female officers of the department, this program teaches women of all ages skills to keep them from becoming a victim of crime and assaults. It can serve as a beginner's class for someone with no training or a refresher for those who do.

- Residential and Personal Security programs- designed to help survey your home for potential security risks and help provide suggestions for enhancements.
- Lock Box program- this program will supply a lock box to be installed on your property that is accessible only by law enforcement and medical professionals during times of need to assist you in getting medical care or law enforcement services. It can be installed in a location of your choice, and the program's information is kept confidential.
- Fraud Prevention and Intervention classes- instructed by seasoned economic crimes investigators, these classes will provide you with a working knowledge of how to avoid common pitfalls with securing your personal information and to aid you in keeping your records safe.
- Winter Springs Police Explorer Post #708- a group of young men and women, ages 14-20, that are interested in law enforcement and serving their community. The Explorers have a chance to participate in police type training, work in communications, ride along with the officers on patrol, and many other Law Enforcement functions. The Explorers are also committed to serving their community by participating in many community functions.
- Operation Medicine Cabinet- the police department has a medicine drop box available to the public at all times for the purposes of dropping off your unused or unwanted prescription medications. This program is designed to help keep these substances out of the hands of our youth and to keep them from being improperly disposed and contaminating our ground water supply. The program took in over 400 pounds of unwanted medication last year.
- 'RUOK' (Are you okay?) program- members of this service will receive a pre-recorded phone call from the police department at a time they specify. If a member does not respond to the phone call, officers are dispatched to check on their well-being and summon help or render aid as needed. Our lockbox program is often used in conjunction with the RUOK program to allow officers the ability to enter a home quickly and help you.
- Business Watch- our business community is instrumental in making our community the safest it can be. When they see something out of the ordinary, they can share the information with their neighbors and help call for police assistance. They add an extra set of eyes for us, and we are grateful for their participation.



# CRIMINAL INVESTIGATIONS BUREAU

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The Criminal Investigations Bureau has four units, membership in task forces, a crime analyst, and is responsible for follow up investigations of most complex criminal cases, as well as those pertaining to missing persons. The agency's Property & Evidence section also falls under the CIB.

The Persons Crime Unit is responsible for major violent crimes to include Homicide, Sexual Battery, Robbery and Child Abuse. The Property Crimes Unit is responsible for investigating various crimes of larceny to include Burglary, Stolen Vehicle cases, and Economic crimes.

## ***STREET CRIMES UNIT***

The Street Crimes Unit is a component of the Criminal Investigations Bureau. This component uses officers operating in a covert capacity whose function is to identify and prosecute criminals involved in illegal drug trade, organized crimes, and to prosecute offenders involved with other illegal acts which serve to detract from the quality of life we desire to provide our community. These investigators assist all other divisions of the department where they are needed to provide an enhanced level of service to our community.

## ***TASK FORCE INVESTIGATORS***

The Criminal Investigations Bureau presently has a member assigned to the DEA HIDTA Task Force and a member in the City-County Investigative Bureau (CCIB). These investigators are assigned to investigate illegal drug activity and the associated criminal elements that stem from them.





# ***CRIME SCENE/PROPERTY & EVIDENCE***

Members assigned to the Technical Services and Property & Evidence Divisions are also assigned to the Criminal Investigations Bureau. They provide a host of in-house services including laboratory processing of evidence, inventory and control of the department's property and evidence storage room, crime scene processing and evidence collection, and quartermaster functions to name a few. These highly trained personnel are critical to the mission of the agency and provide a level of service that ranks among the highest in the area.

**CRIMELINE**  
**800.423.TIPS**



# CRIMINAL INVESTIGATIONS BUREAU STATISTICS – 2018

Month	Felony Cases	Misdemeanor Cases	Misc. Cases	Missing Persons	Property Recovered	Capias Requests	Arrests
January	29	1	3	2	\$5,001.00	1	7
February	37	1	7	2	\$21,501.00	6	8
March	23	0	0	0	\$25,000.00	1	0
April	31	0	4	1	\$2962.00	3	8
May	32	0	4	1	\$51,250.00	2	0
June	30	0	0	3	\$26,130.00	4	0
July	27	1	1	1	\$13,500.00	1	6
August	27	0	3	2	\$25,082.00	2	1
September	16	0	0	2	\$1.00	4	1
October	30	0	3	1	\$0.00	1	0
November	33	0	6	1	\$35,000.00	0	0
December	21	0	1	1	\$800.00	3	0
<b>TOTAL</b>	<b>336</b>	<b>3</b>	<b>32</b>	<b>17</b>	<b>\$206,227</b>	<b>28</b>	<b>31</b>

# SUPPORT SERVICES BUREAU

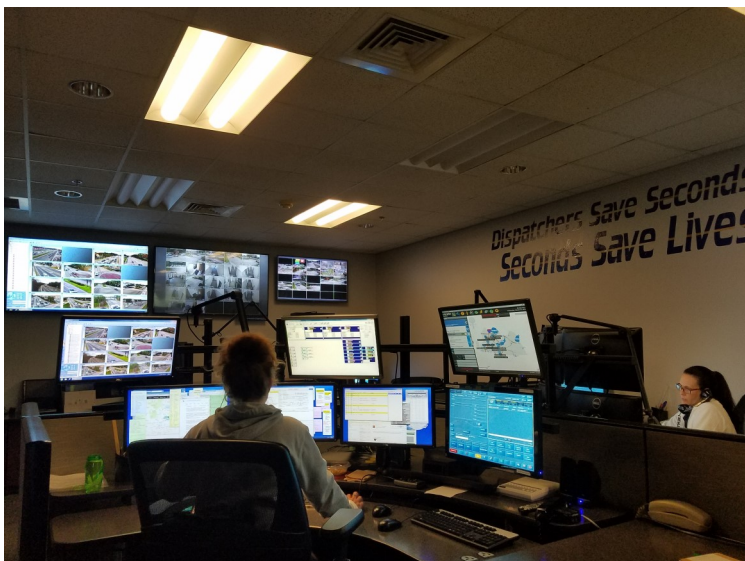
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The Support Services Bureau includes the divisions of Code Enforcement, Communications, Records, Crime Scene and Property and Evidence, and Information Services. Personnel assigned to this bureau is dedicated to providing quality service to the members of the community we serve and by also working in conjunction with other city departments to achieve a common goal. The Support Services Bureau is also responsible for the maintenance of the police department facility, our vehicle fleet, administrative documents pertaining to the operation of the police department, and the communications radio equipment.

## COMMUNICATIONS DIVISION

The Winter Springs Police Department strives to meet the needs of our community. We are pleased to continue to serve our citizens and businesses with our own Communications Center staffed by the finest, highly trained personnel who are there as the first line of service to our community residents, visitors, and others who require our service. We are proud to maintain this level of service to the community.

Operating our own Communications Center is crucial to the overall mission of the agency since we believe no one understands our community like our own employees. Annually, the personnel assigned to the Communications Center handle approximately 50,000 regular business phone calls and over 4,000 emergency 9-1-1 calls from people who need assistance with various police-related matters. The members of the Communications Center work closely with our police officers and civilian staff to form a team that comes together and continues to provide the highest level of service possible.



## **RECORDS**

The Records Division is responsible for the efficient management and processing of all of the department's paper form reports, preparation of State Attorney information, traffic citations and warnings, crash reports, and proper destruction of obsolete data and information. These personnel also tend to requests for services from guests to our department in need of a report, information, or other service such as fingerprinting or a traffic citation compliance. Records specialists handled over 20,000 items generated by agency personnel during 2018.



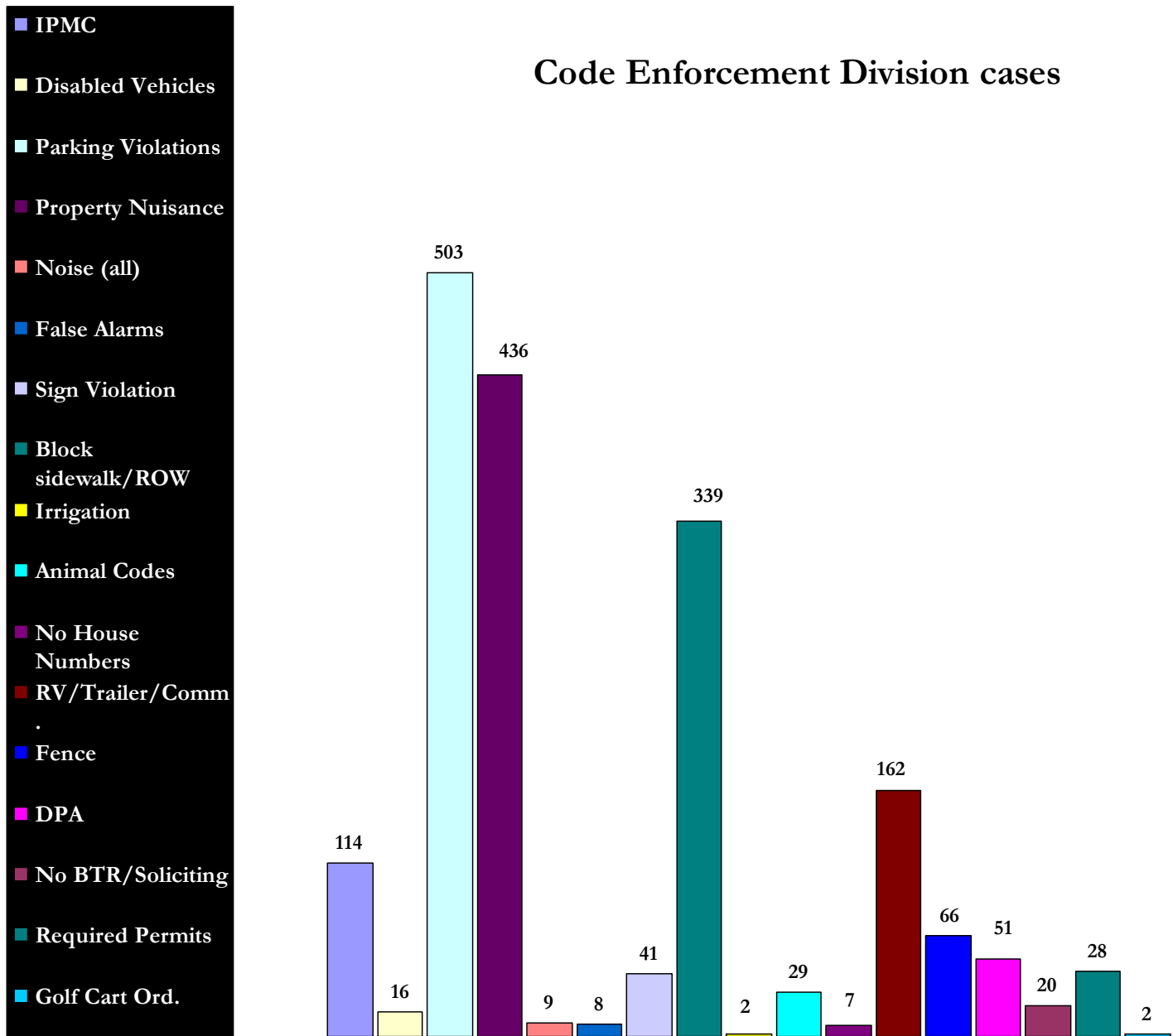
## **TRAINING DIVISION**

The Training Division assesses and schedules training for all of the department's members and tracks mandatory training requirements, as well as additional and ongoing job-related training classes. The Training Division implements and disseminates updates to case law and legal guidelines to help our sworn officers perform their job functions.

# CODE ENFORCEMENT

Members of the Code Enforcement Division are primarily tasked with the identification of violations of city codes and attempting to gain voluntary compliance with those codes. While there are several options available to the code enforcement officer, the most successful and desirable one is that of voluntary cooperation by property owners to comply with those codes. Members of this division also respond to daily calls for service from residents who report suspected violations of code.

The goal of code enforcement is one of working together with the community to keep unkempt, unsightly areas from negatively impacting the property values of the city and preserve the sense of community that makes Winter Springs the desirable area it is. Using the philosophy of education in place of enforcement where applicable, we continue to see very positive results.



# ACCREDITATION

The Accreditation Section is responsible for the maintenance of related files and information, compiling reports relevant to the department's accreditation, and requesting information from bureau commanders, division lieutenants, and other department personnel who keep material that show compliance with required standards. There are many benefits to maintaining an accredited agency that enhance the very community we serve and help to further the community's confidence in their police department. Some of the benefits of a successful accreditation program are:

- Nationwide recognition of professional excellence
- A method of executing daily agency operations under a professional format
- Continued planning, programming, and development
- Better community understanding and support
- State of the art impartial guidelines for evaluation and change
- Proactive management feedback on policies and procedures
- Better coordination with various components of the criminal justice system
- Pride, satisfaction, and confidence in the agency
- Reduced risk and liability exposure
- Increased community advocacy

The Winter Springs Police Department has been accredited through the Commission for Florida Law Enforcement Accreditation (CFA) since 2003.

In May of 2010, the Commission for Florida Law Enforcement Accreditation, Inc. (CFA) empaneled an ad hoc *Client Recognition Development Committee* to develop and recommend a suitable recognition program for Florida criminal justice agencies which have demonstrated an exceptional commitment to the Florida accreditation process. An important focus of this initiative was to develop a non-subjective recognition program that recognizes agencies with criteria based upon two key benchmarks.

**Commitment to Accreditation** - Candidate agencies shall have been awarded five successful reaccreditation cycles by the Commission; and

**Excellence in Accreditation** - A candidate agency's reaccreditation interval shall only be credited toward this new recognition status if conditions were not assessed by the Commission.

With these criteria in place, the committee recommended the name of this new exceptional level of achievement would be **Excelsior Recognition**.

Today, the Excelsior Recognition program recognizes some of the finest criminal justice agencies in the State of Florida, and a demonstrated level of commitment to the Florida Accreditation process unparalleled in the criminal justice profession.

On February 21, 2018 the Winter Springs Police Department was awarded Excelsior Recognition. Our accreditation manager is Cpl. Murette Sims.

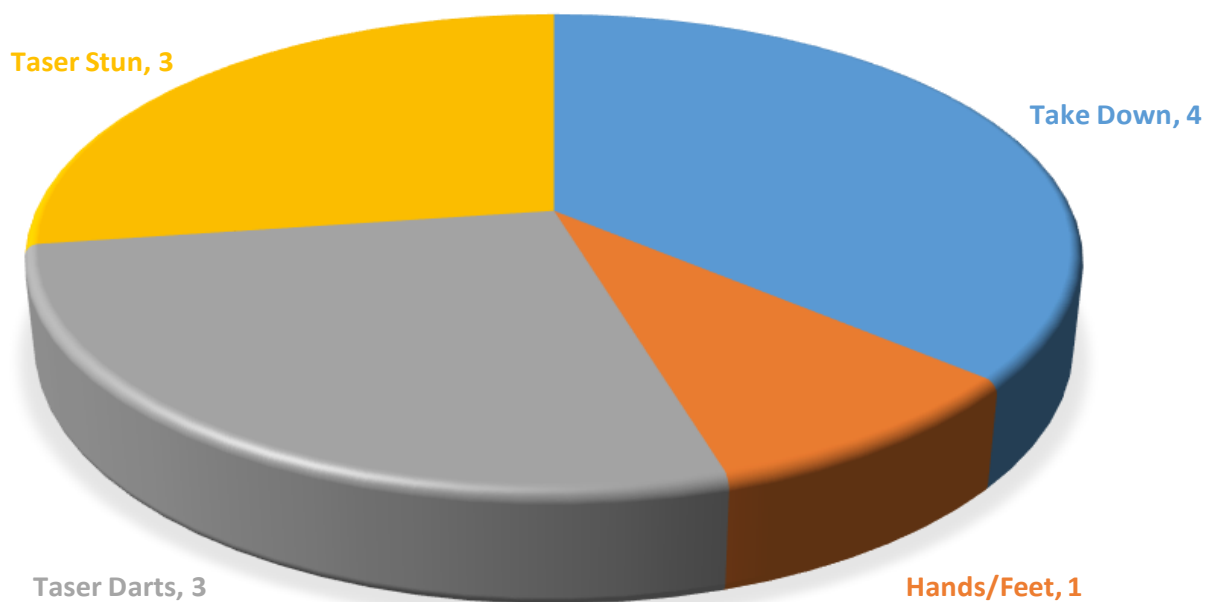
# PROFESSIONAL CONDUCT REVIEW

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The Internal Affairs Unit helps maintain the trust of our community by assisting the staff with monitoring professional accountability and compliance by our members to state law, departmental policies, and our agency core values. This trust is critical to the success of our police department and is a vital tool used to fight crime and reduce fear in the community. The Internal Affairs Unit thoroughly investigates complaints of officer misconduct, reviews policy and procedures, and the proper use of defensive action by our personnel.

## USE OF DEFENSIVE ACTION - SUMMARY

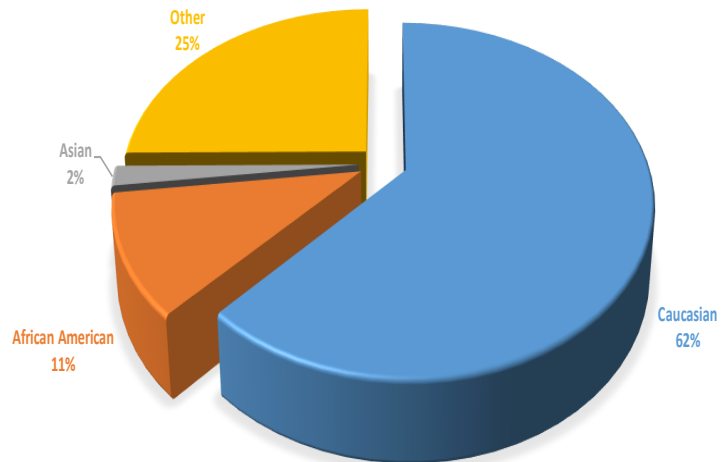
During 2018, officers found themselves in eleven situations which required them to respond with defensive action. These cases are all thoroughly reviewed, and all applications were found to be in compliance with department policies.



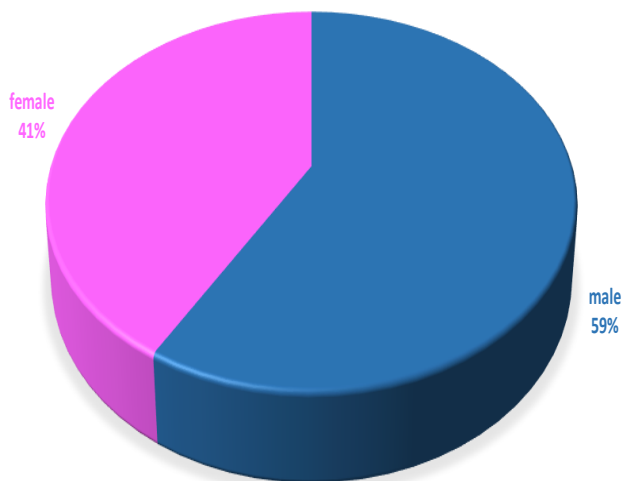
# TRAFFIC ENFORCEMENT STATISTICS

The Winter Springs Police Department is committed to professional, unbiased policing in our diverse community. Officers are trained on ethical and professional behavior when dealing with members of our community and are expected to carry these ideals forward in every facet of their work. To that end, the police department constantly strives toward excellence and fairness. Traffic enforcement statistics for traffic citations issued during 2017 are depicted below.

## Traffic Citations Issued



## ISSUED BY MALE/FEMALE





**WINTER SPRINGS POLICE DEPARTMENT  
300 NORTH MOSS ROAD  
WINTER SPRINGS, FL 32708**

**Website: [www.winterspringsfl.org/police](http://www.winterspringsfl.org/police)**

**Business Telephone: (407) 327-1000**

**Anonymous Crime Tips: (800) 423-TIPS**

**Employment Opportunities: (407) 327-1800 or  
online at [www.winterspringsfl.org/employment](http://www.winterspringsfl.org/employment)**



***Mayor and City Commission***

Mayor Charles A. Lacey  
Seat One Commissioner Jean Hovey  
Seat Two Deputy Mayor Kevin Cannon  
Seat Three Commissioner Ted Johnson  
Seat Four Commissioner TiAnna Hale  
Seat Five Commissioner Geoff Kendrick

***City Manager***

Kevin L. Smith