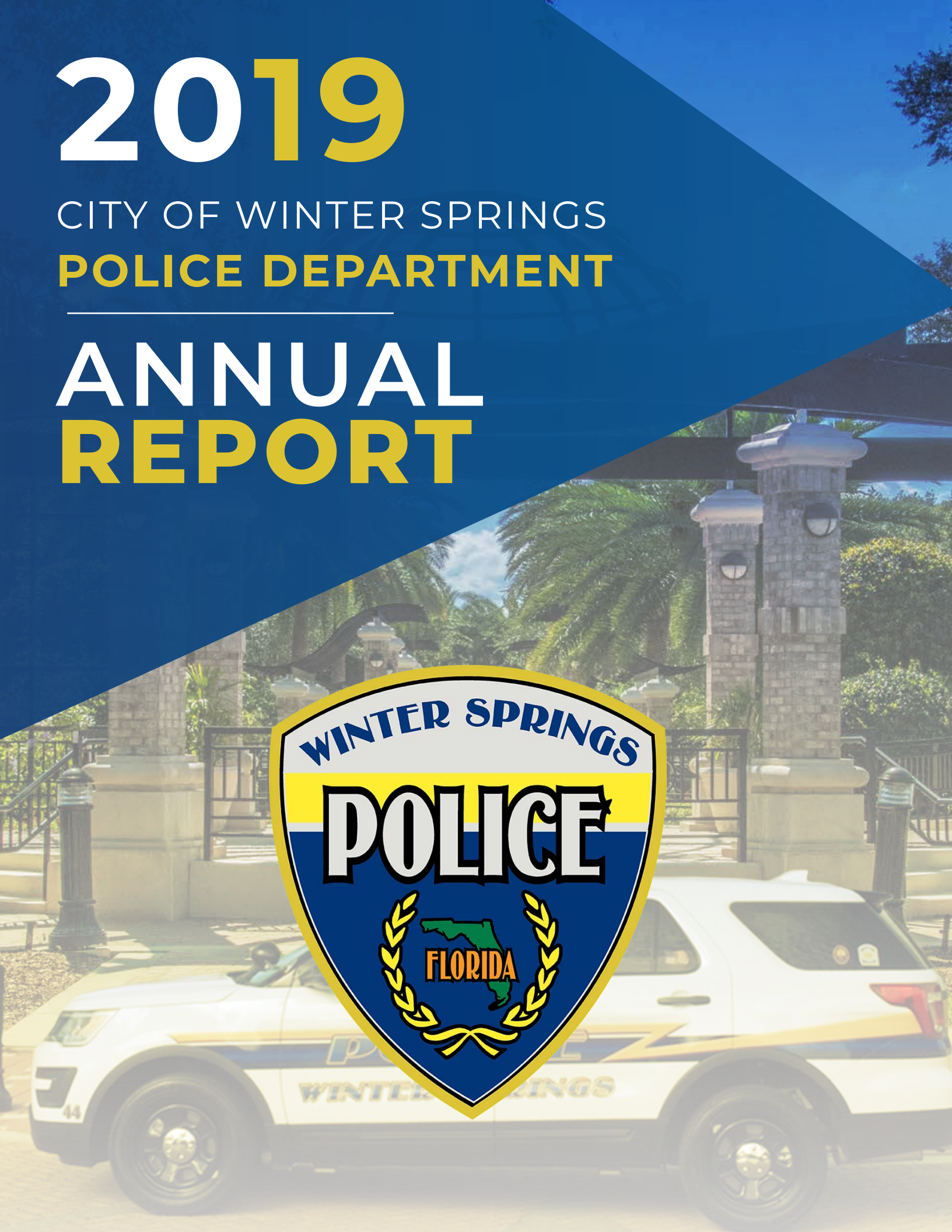


2019

CITY OF WINTER SPRINGS
POLICE DEPARTMENT

ANNUAL REPORT





CITY OF
WINTER SPRINGS

EXCELLENCE * INTEGRITY * INNOVATION * RESPECT

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MISSION STATEMENT

MISSION STATEMENT

The mission of the Winter Springs Police Department is to enhance the quality of life throughout the city of Winter Springs by working cooperatively with all of our citizens to preserve the peace, enforce the law, reduce the perception of fear, and provide for a safe and caring environment.

VISION STATEMENT

The members of the Winter Springs Police Department are committed to excellence in our work. We embrace public service, anticipate changing needs, and respect diversity. In our partnership with the community, we have forged the future. We inspire integrity, pride, trust, and respect within our organization. Employees are encouraged to get involved through creativity as a source for new ideas to continually offer the best possible service.

As stewards of community resources, we accept the opportunities and challenges of technological advances, evolving demographics, urbanization, revitalization, and the changing role of Law Enforcement. We commit ourselves to these guiding principles: providing superior service, valuing our workforce, respecting diversity, communicating openly and consistently, and building community partnerships through involvement and education.



WINTER SPRINGS MAYOR & COMMISSION



Charles Lacey
Mayor



Ted Johnson
Deputy Mayor



Jean Hovey
Commissioner



Kevin Cannon
Commissioner



TiAnna Hale
Commissioner



Geoff Kendrick
Commissioner

The City of Winter Springs is located in Central Florida ten minutes north of Orlando and is approximately fourteen square miles. Our resident population is about 37,000 with thousands more transient visitors and those making Winter Springs the base for their businesses commuting here daily.

Winter Springs is described as a “bedroom community” since our composition is over 90% residentially based, however, the city has taken great strides to develop our commercial base to accommodate the growth and financial health of the city. Through an ongoing coordinated effort working with our community, the City of Winter Springs has been named one of the most desirable cities in which to live and work.





Chris Deisler

Chief of Police

CHIEF'S MESSAGE

Chris Deisler serves as the Chief of Police and is a second generation law enforcement officer. Beginning his career in law enforcement with Winter Springs at the age of 19, he has served the city he loves and calls home for nearly his entire adult life. Public service was a calling that started early on in his childhood home as he watched his father serve in law enforcement and recently retire after 44 years of service. Being around the law profession from an early age allowed Chief Deisler to see all sides of what the career could offer and eventually he embarked on his journey into public service.

“Sometime people choose their profession and other times their profession chooses them. I truly believe law enforcement was my calling from an early age”.

Having spent nearly three decades serving the community of Winter Springs he has seen the city grow and flourish into the great place it is recognized as to live, raise and family, and work.

“I am truly fortunate to have been afforded all of the opportunities this great city has afforded me along with my career. Being able to serve as the Chief of Police is an honor and duty I do not take lightly. I’m grateful for the dedication of all of the department’s employees to keep the city safe say in and day out and for the support of the community and city leaders have shown.”

“We cannot do it without all of them.”

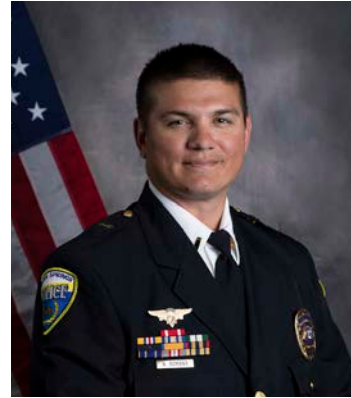
WINTER SPRINGS POLICE COMMAND STAFF



Kevin Presley
CAPTAIN



Matt Tracht
CAPTAIN



Nick Romano
CAPTAIN



Will Maxwell
LIEUTENANT



Doug Seely
LIEUTENANT



Brad Heath
LIEUTENANT



Dan Accomando
LIEUTENANT

ORGANIZATIONAL STRUCTURE



WINTER SPRINGS POLICE **PERSONNEL & BUDGET**

WSPD **BUDGET**

Operating

Capital

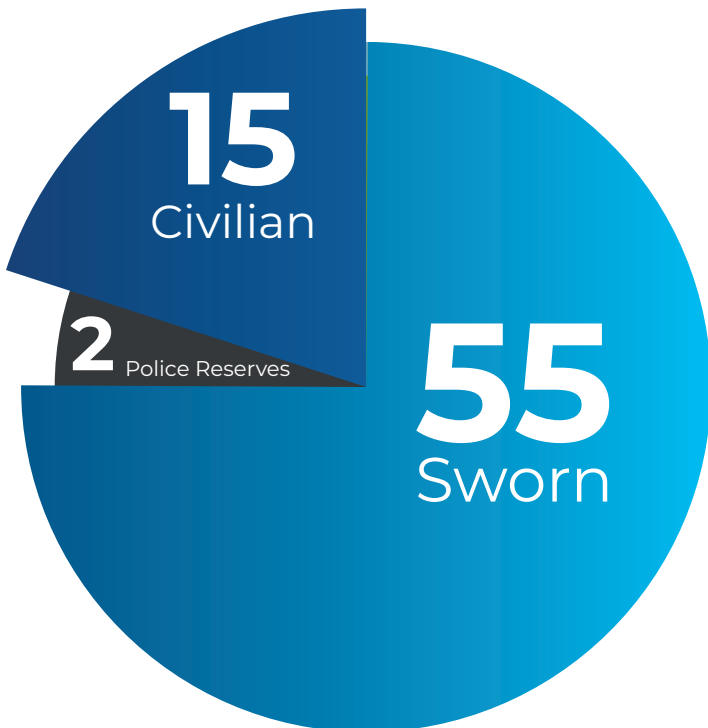
2%
\$120,000

9%
\$617,059

Salaries

89%
\$6,298,768

WSPD **STAFFING**

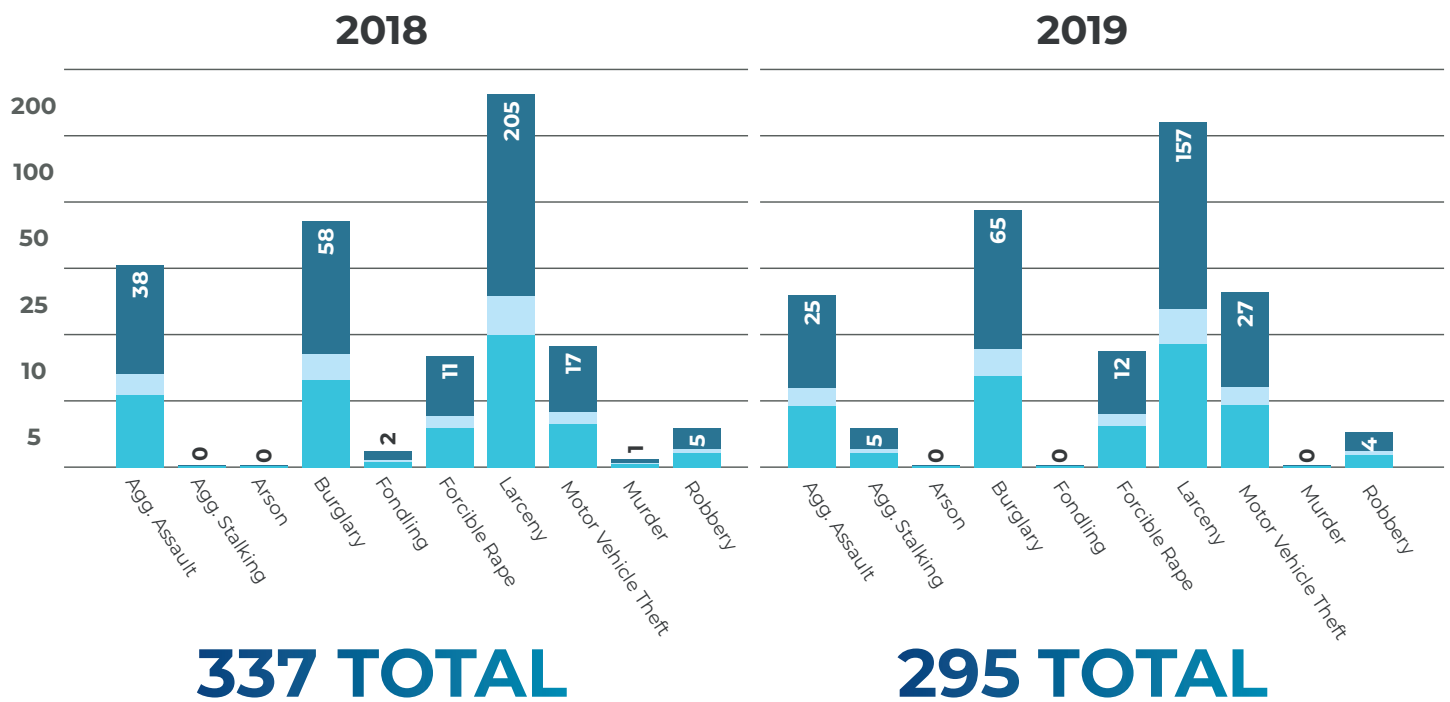


2019 Quick Facts

- 1 Chief
- 3 Captains
- 4 Lieutenants
- 6 Sergeants
- 41 Officers
- 9 Dispatchers
- 6 Civilians

UNIFORM CRIME REPORTING

The UCR Program collects data about Part I offenses in order to measure the level and scope of crime occurring throughout the nation. The program’s founders chose these offenses because they are serious crimes, they occur with regularity in all areas of the country, and they are likely to be reported to police. The Part I offenses are aggravated assault, aggravated stalking, arson, burglary, fondling, forcible rape, larceny, motor vehicle theft, murder, and robbery.



DID YOU KNOW?

The City of Winter Springs was ranked consistently one of the top safest cities in the state of Florida. In 2019, Winter Springs was ranked #9 and #20 Safest City in Florida. Both reports took into account violent and property crime and divides it by population.

References: HomeSecurityAdvisor.com and SafeWise.org.

OPERATIONS BUREAU

The Operations Bureau of the Police Department has several components encompassing the Patrol Division, Operations Support Division, and Community Relations Division.

PATROL DIVISION

The **Patrol Division** personnel are deployed strategically to cover all six zones within the city. We aim to exceed the expectations of our citizens and to provide the highest quality of law enforcement on every call. The primary responsibilities are to respond to emergency and non-emergency calls for service. In addition to responding to dispatch calls for service, officers conduct self-initiated activities such as traffic stops and patrolling neighborhoods they are assigned.

The professional men and women of the Winter Springs Police Department's Patrol Division do not limit their duties to crime prevention and traffic enforcement: officers routinely work with the community to help solve problems and maintain the peace. They also serve as first responders to medical emergencies, aiding sick or injured persons. Patrol Officers strive to build partnerships with those we serve.

OPERATIONS SUPPORT DIVISION

The **Operations Support Division** is composed of Reserve Officers, the Training Division, the Community Relations Division, and our civilian volunteer programs which include the Citizens On Patrol, Volunteers In Policing, and Chaplain programs. Members assigned to this division are available to assist Operations personnel with enhancing the quality services we provide to the community. Come on out and join us for one of our many community events!

COMMUNITY RELATIONS DIVISION

The **Community Relations Division** is responsible for initiatives designed to help promote and foster relationships with our community. During the year, they participate in several events ranging from Coffee with a Cop, HOA meetings, community involvement programs, and special events.

Community Relations personnel also manages the **Explorer Post #708** program to engage young adults in activities that promote their law enforcement interests; **Shield 360** program that encompasses many of the crime prevention programs we offer to our residential and business community; and our **Citizen's Advisory Committee** that meets monthly to discuss ideas, problems, and solutions to keep our community strong..

OPERATION BUREAU STATISTICS



TOTAL CALLS FOR SERVICE ▶

94,605



TOTAL ARRESTS ▶

744



AVERAGE EMERGENCY
RESPONSE TIME ▶

3:35



AVERAGE NON-EMERGENCY
RESPONSE TIME ▶

6:36



TOTAL TRAFFIC STOPS ▶

10,889



TOTAL WRITTEN WARNINGS ▶

6,513



TOTAL CITATIONS ▶

3,201



TOTAL VEHICLE ACCIDENTS ▶

453

CRIMINAL INVESTIGATIONS BUREAU

The Criminal Investigations Bureau is responsible for Crime Scene and Property and Evidence and conducting criminal investigations of crimes occurring within the jurisdiction of the City of Winter Springs. Detectives are trained to investigate a wide range of crimes, including homicide, robbery assaults, sex crimes, domestic violence, theft, burglary, fraud, vandalism, juvenile offenses, motor vehicle theft, missing persons, and any other felonies and serious misdemeanor cases.

TASK FORCE INVESTIGATORS

The Criminal Investigations Bureau presently has a member assigned to the DEA HIDTA Task Force and a member in the City-County Investigative Bureau (CCIB). These investigators are assigned to investigate illegal drug activity and the associated criminal elements that stem from them.

STOLEN PROPERTY RECOVERED



\$140,475

TOTAL ASSIGNED CASES

348

Crimeline - Anonymous Reporting

Crimeline's mission is to increase the safety of the Central Florida community by assisting law enforcement agencies in removing undesirable individuals from the community. If you have information about a felony crime, then you need to call CrimeLine at 800-423-TIPS (8477).



Tip: Lock It or Lose It

A recent study of vehicle burglaries, showed 75% of the incidents involved unlocked doors. Did you know that drivers who left valuables in plain view tremendously increase your odds of becoming a victim. Many of these crimes can be prevented with some simple, common sense actions of Lock it or Lose it and keep valuables out of sight.

CRIME SCENE PROPERTY & EVIDENCE

Technical Services and Property & Evidence Divisions provide a host of in-house services, including laboratory processing of evidence, inventory, and control of the department's property and evidence storage room, crime scene processing, evidence collection, and quartermaster functions. This highly trained personnel are critical to the mission of the agency and provide a level of service that ranks among the highest in the area.



See Something Say Something

A new, free app called Florida SeeSay is increasing the ability for law enforcement to more effectively communicate with the public and also allows citizens to easily communicate and send information to law enforcement.

The Winter Springs Police Department is asking citizens to download the app in order to receive messages and alerts such as traffic issues, crime alerts, missing persons, wanted persons and any other emergency requiring public notification. If a user sees a suspicious vehicle or person or wants to provide anonymous information, including photos, audio and/or video, they can send it through the app. The user can remain anonymous if they choose.

Florida SeeSay is currently available through the app store and the google play store on android devices.



If this is an emergency, call "911"



Report Information

The purpose of this app is to gather information on terrorism-related suspicious activity. It is important that you provide detailed information so the incident can be thoroughly investigated.

Get Involved with Your Community



CITIZENS



BUSINESSES



SCHOOLS

SUPPORT SERVICES BUREAU

The **Support Services Bureau** includes the divisions of Code Enforcement, Communications, Records, and Information Services. Personnel assigned to this bureau is dedicated to providing quality service to the members of the community we serve and by also working in conjunction with other city departments to achieve a common goal. The Support Services Bureau is also responsible for the maintenance of the police department facility, our vehicle fleet, administrative documents pertaining to the operation of the police department, and the communications radio equipment.

CODE ENFORCEMENT DIVISION

The **Code Enforcement** division is responsible for enforcing the City Ordinances. This division aims to work together with the community to keep unkempt, unsightly areas from negatively impacting the property values of the city and preserve the sense of community that makes Winter Springs the desirable area it is.

TOTAL CASES INVESTIGATED ►

4,107

TOTAL NON-EMERGENCY PHONE CALLS ►

41,084

TOTAL EMERGENCY "911" CALLS ►

4,462

COMMUNICATIONS DIVISION

The **Communications Division** is responsible for answering and responding to regular business line calls and emergency 9-1-1 calls and communicating diligently with police officers. Communications staff work closely with our police officers to form a team that comes together and continues to provide the highest level of service. Our dispatchers save seconds, and seconds save lives.

TOTAL REPORTS PROCESSED ►

16,405

TOTAL CITIZENS FINGERPRINTED ►

454

RECORDS DIVISION

The **Records Division** is responsible for the management and processing of all police reports, public record requests, and fingerprinting. Records staff are often the first face you see when visiting the police department.

PROFESSIONAL STANDARDS UNIT

The Professional Standards Unit helps maintain the trust of our community by assisting the staff with monitoring professional accountability and compliance by our members to state law, departmental policies, and our agency core values. This trust is critical to the success of our police department and is a vital tool used to fight crime and reduce fear in the community. The Internal Affairs Unit thoroughly investigates complaints of officer misconduct, reviews policy and procedures, and the proper use of defensive action by our personnel.

USE OF DEFENSIVE ACTION SUMMARY

During 2019, **officers found themselves in eight situations, a 27% decrease from last year, which required them to respond with defensive action.** These cases are all thoroughly reviewed, and all applications were found to be in compliance with department policies.

REPORTS INVESTIGATED

12

STAFF RECRUITED

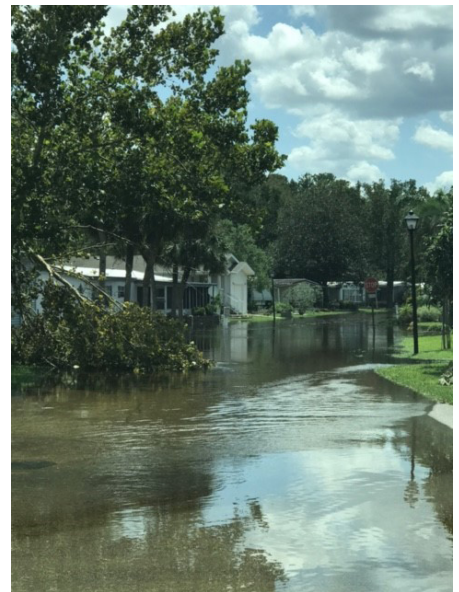
8



EMERGENCY MANAGEMENT

Emergency Management supports the city government, residents and business owners in preparing for, responding recovering from and mitigating after disaster strikes. This effort ensures that we work together as a community to build, sustain, and improve our capacity to manage any type of emergencies, from natural disasters to unintentional or intentional incidents.

Preparedness, response, recovery and mitigation- the four phases of emergency management, linked with strong communication capabilities helped our community cope with the effects of Hurricane Dorian. The actions will continue to make Winter Springs sustainable and resilient community.



WINTER SPRINGS POLICE ACCREDITATION

The Accreditation Section is responsible for the maintenance of related files and information, compiling reports relevant to the department's accreditation, and requesting information from bureau commanders, division lieutenants, and other department personnel who keep material that show compliance with required standards. There are many benefits to maintaining an accredited agency that enhance the very community we serve and help to further the community's confidence in their police department.

The Winter Springs Police Department has been accredited through the Commission for Florida Law Enforcement Accreditation (CFA) since 2003. On February 21, 2018, the Winter Springs Police Department was awarded Excelsior Recognition. Our accreditation manager is Cpl. Murette Sims.

Did you know?

Accreditation increases the law enforcement agency's ability to prevent and control crime through more effective and efficient delivery of law enforcement services to the community it serves. It enhances community understanding of the law enforcement agency and its role in the community as well as its goals and objectives. Citizen confidence in the policies and practices of the agency is increased.

PROMOTIONS, NEW HIRES, & RETIREMENTS

Promotions

Chief Chris Deisler
 Captain Nicholas Romano
 Lt. Daniel Accomando
 Sgt. Shaun Philbrook
 Sgt. Pat Donovan

New Hires

Ofc. Kyle Harrop
 Ofc. Dakota Lail
 Ofc. George Brozana
 Ofc. Michael Hataway
 Ofc. Dylan Jameson
 Dispatcher Jean Roman
 Dispatcher Christina King
 Dispatcher Tina Robinson

Retirements

Chief Kevin Brunelle
 Ofc. Jim Flannigan

WINTER SPRINGS POLICE SERVICE AWARDS



The **Life Saving Award** is awarded when the actions of an employee are responsible for saving a human life or when the actions of the employee prolonged a human life to the extent where the person was released to the care of medical authorities, even if the person later expires.

Sgt. AJ Wilkins
Ofc. Andrew Jones
Ofc. Christopher Roland

Ofc. Jacob Holcomb
Ofc. Jesus Hilerio
Ofc. Kyle Harrop

Ofc. Robert Stephens
Sgt. Shaun Philbrook
Ofc. Tommy Ballew



The **Meritorious Action Award** is awarded to any member for an exceptionally competent, credible act performed in the line of duty or for any accomplishment that brings recognition to the member, the department, and the City. This could be solving a major case, apprehensions for a crime in progress, etc.

Sgt. AJ Wilkins
Lt. Doug Seely

Sgt. Pat Donovan
Ofc. Ryan VonBargen



The **Community Service Award** is awarded for outstanding acts of community service or involvement, not normally expected as a normal part of the member's duty. This may be a single act or cumulative acts, normally accomplished during the member's off-duty time and reflects favorably on the department.

Ofc. Brittany Hill



The **Unit Citation Award** is issued to a distinguished division in recognition of outstanding performance and team oriented accomplishments.

Sgt. Bill Mayhugh
Ofc. D. Woodard

Ofc. John Briggie
Ofc. Robert Stephens



The **Administrative Award of Excellence** is awarded to any sworn or civilian employee for non-routine conduct of an administrative nature, which surpasses the assigned responsibilities of the position.

Ofc. Ryan VonBargen

Did you know?

If you wish to commend the actions of any Winter Springs Police Department employee you can: Ask to speak with the employee's supervisor and verbally express your commendation, or; You can write a letter to the Chief of Police explaining your Commendation, or; You can call the Police Department and explain your commendation.

WINTER SPRINGS POLICE SERVICE AWARDS



The **Chief's Award of Excellence** is awarded to member or citizen who has been recognized by the Chief of Police for any action deemed worthy of recognition by their office. It is awarded for any act displaying personal excellence in the furtherance of the police department's mission

Mr. Charlie Grindrod

Mr. Jon Hill



The **Mark Messeguer Community Service Award** is awarded to the member of the police department chosen to receive the annual Mark A. Messeguer Community Service Award for excellent community service.

Ofc. Terry Neisler

WINTER SPRINGS POLICE ANNUAL AWARDS



Officer of the Year
BJ Stephens



**Investigator
of the Year**
Dale Thrush



**Communications
Specialist of the Year**
Jennifer Klepin



Civilian of the Year
Melissa Yost



COP of the Year
Nicholas Visalli



**Police Explorer
of the Year**
Andrew Knorst



WINTER SPRINGS POLICE DEPARTMENT

300 N. Moss Road
Winter Springs, FL 32708

407-327-1000
Emergency: 911

www.winterspringsfl.org/police