



Daily Download

For questions or concerns, please contact Veolia's Wastewater Hotline for the City at 407-327-7579

February 14, 2021 - February 20, 2021

Sunday, 2/14/21

- **Construction Update** - Several construction projects were completed this week. The off-line tank is currently being refilled with wastewater. It will take two weeks or more to get all phases of treatment running due to the time it takes to bring the biological process to life. The installation of the new airline is finished and back in service to both tanks. Work on replacing the filter media is also complete.
- **Odors** - Odors are minimal this morning and the winds are towards the northwest.
- **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service this evening. We understand the frustration, but the plant's repairs impact treatment, limiting the reuse of water. The contractors and staff are working around the clock every day to complete the repairs and restore service as quickly as possible.

Monday, 2/15/21

- **Construction Update** - Several construction projects were completed last week. The repairs to the off-line tank are complete, and it is now slowly being refilled with wastewater. It will take two weeks or more to get all phases of treatment running due to the time it takes to bring the biological process to life. The installation and testing of the new screen to the off-line tank are also complete. The replacement of a portion of the airline and materials in the filters, as well as valve repairs, are also finished. More rags were removed from the lines, and this continues to be an issue causing periodic blockages. As a reminder, please do not flush rags, wipes, or other foreign materials down the toilet or drain.
 - **Odors** - Odors are minimal this morning and the winds are towards the northwest.
 - **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service, only in the evenings. We understand the frustration, but the plant's repairs impact treatment, limiting the reuse of water. We hope to have this situation resolved soon.
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Tuesday, 2/16/21

- **Construction Update** - Several construction projects were completed last week, including the new screen to the off-line tank, replacing a portion of the airline, and replacing materials in the filters. The off-line tank is coming back on-line and being refilled with wastewater. The biological process is responding well, but it will still take time to get all phases of treatment running properly. Valves were repaired, and rags were removed from the line, but this continues to be an issue causing periodic blockages. As a reminder, please do not flush rags, wipes, or other foreign materials down the toilet or drain.
 - **Odors** - This morning, odors are minimal, and the winds are towards the east. There may be some odors later in the day during sludge dewatering.
 - **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service, only in the evenings. We understand the frustration, but the plant's repairs impact treatment, limiting the reuse of water. We hope to have this situation resolved soon.
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Wednesday, 2/17/21

- **Construction Update** - Several construction activities were completed last week. This has allowed both tanks to be put in service. This, along with the new airline and renovated filters, has allowed more equipment to come back on-line, and the biological process is responding well. The contractor is onsite for final touch-up work on the tank, screens, and airline. Rags continue to cause periodic blockages. As a reminder, please do not flush rags, wipes, or other foreign materials down the toilet or drain.
 - **Odors** - This morning, odors are minimal, and the winds are towards the south. There may be some odors later in the day during sludge dewatering.
 - **Reuse Water** - Reuse water continues to be unavailable to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service, only in the evenings. The completion of repairs on the tank is helping to improve the water quality. A plan is in development to flush stagnant water from the reuse lines that have been off before turning the service back on. The flushing plan must be sent to the state for review before implementation. We will provide notice to the affected neighborhoods when reuse water is restored.
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Thursday, 2/18/21

- **Construction Update** - Both tanks at the plant are now back in service after completing a number of construction goals last week. Along with the new airline and renovated filters, more equipment is back on-line, and as a result, the biological process is responding well. The contractor is onsite for final touch-up work on the tank, screens, and airline.
- **Odors** - This morning, odors are minimal, and the winds are towards the northeast.
- **Reuse Water** - Reuse water continues to be unavailable to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service, only in...

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Friday, 2/19/21

- **Construction Update** - Both tanks at the plant are now back in service after completing a number of construction goals last week. Along with the new airline and renovated filters, more equipment is back on-line, and as a result, the biological process is responding well.
 - **Odors** - This morning, odors are minimal, and the winds are towards the northeast.
 - **Reuse Water** - Reuse water continues to be unavailable to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service, only in the evenings. The completion of repairs on the tank is helping to improve the water quality. A plan is in development to flush stagnant water from the reuse lines that have been off before turning the service back on. The flushing plan must be sent to the state for review before implementation. We will provide notice to the affected neighborhoods when reuse water is restored.
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Saturday, 2/20/21

- **Construction Update** - Both tanks at the plant are now back in service after completing a number of construction goals last week. Along with the new airline and renovated filters, more equipment is back on-line, and as a result, the biological process is responding well.
 - **Odors** - This morning, odors are minimal and the winds are toward the south
 - **Reuse Water** - Reuse water continues to be unavailable to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service, only in the evenings. The completion of repairs on the tank is helping to improve the water quality. A plan is in development to flush stagnant water from the reuse lines that have been off before turning the service back on. The flushing plan must be sent to the state for review before implementation. We will provide notice to the affected neighborhoods when reuse water is restored.
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