



# Daily Download

**For questions or concerns, please contact Veolia's Wastewater Hotline for the City at 407-327-7579**

**February 7, 2021 - February 13, 2021**

## **Sunday, 2/7/21**

- **Construction Update** - Construction has been completed inside the off-line tank, and the staff is beginning to move wastewater flow back into the tank. Rags are plugging the lines within the plant, which slows the efforts to put the off-line tank back into service. A specialty company has been on-site all weekend to clear a blockage. As a reminder, please do not flush rags, wipes, or other foreign materials down the toilet or drain. Once the plugged line is open, the transfer of flow is a gradual process and requires changes in the plant operation. It will take two weeks or more to get all phases of treatment running due to the time it takes to bring the biological process to life. In the meantime, healthy sludge is being trucked in from the East Plant to kickstart the biological process in the off-line tank. Residents near the West and East Plants will notice heavy truck traffic throughout the week. Staff is also making progress in the intensive handwork of replacing material in the filters, another important step to safely restarting the treatment process.
- **Odors** - This morning there was very little odor. The winds are towards the northeast and it rained early today. We are concerned about odors later in the day and are trying to control the odor.
- **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant. We understand the frustration, but the repairs to the Plant are impacting treatment, which limits the reuse of water. The contractors and staff are working around the clock every day to complete the repairs and restore service as quickly as possible. Customers west of Shore Rd. including Seville will continue to experience intermittent service interruptions from 7:00 AM - 6:00 PM daily.

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## **Monday, 2/8/21**

- **Construction Update** - Half of the West Wastewater Plant remains off-line due to continued challenges caused by old and malfunctioning equipment. Construction has been completed inside the off-line tank, but the sewer lines remain plugged by rags and debris, slowing the efforts to put the off-line tank back into service. We are continuing to clean the line and repair the valves that feed wastewater into the tank...

...A specialty company was on-site all weekend but was unable to clear a blockage. Another attempt is being made this morning. **As a reminder, please do not flush rags, wipes, or other foreign materials down the toilet or drain.** Once the plugged line is open, the transfer of flow will be a gradual process and require changes in the plant operation. The contractor has started work this morning to replace a section of the airline that feeds the two tanks, the one off-line and the one currently treating water. This is the line that failed late last fall, causing many unanticipated issues with treatment. The work is being done in a planned, sequenced way to minimize disruption to the treatment process. The line is being replaced now to help prevent challenging, unplanned line failures in the future.

- **Odors** - This morning, there was a mild odor. The winds are towards the west. With the work on the plugged line and the airline, there is a concern about odors later in the day, and we are taking steps to address the potential issue. **\*UPDATE 4:00 PM** - We are currently experiencing some strong odors at the West Wastewater Plant. We are aware of what is causing the odors and are adding a chemical to reduce them. It should dissipate shortly.
  - **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant. We understand the frustration, but the plant's repairs are impacting treatment, limiting the reuse of water. The contractors and staff are working around the clock every day to complete the repairs and restore service as quickly as possible. Customers west of Shore Rd. including Seville will continue to experience intermittent service interruptions from 7:00 AM - 6:00 PM daily.
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## Tuesday, 2/9/21

- **Construction Update** - Half of the West Wastewater Plant remains off-line due to continued challenges caused by old and malfunctioning equipment. Construction has been completed inside the off-line tank, but the sewer lines and valves remain plugged by rags and debris, slowing the efforts to put the off-line tank back into service. The valves and line into the off-line tank are being excavated so they can be repaired. Those living close to the plant may hear heavy equipment operating today as excavation work occurs to make the repairs. **As a reminder, please do not flush rags, wipes, or other foreign materials down the toilet or drain.** Once the plugged line is open, the transfer of flow will be a gradual process and require changes in the plant operation. The contractor continues the work this morning to replace a section of the airline that feeds the two tanks, the one off-line and the one currently treating water. This is the line that failed late last fall, causing many unanticipated issues with treatment. The work is being done in a planned, sequenced way to minimize disruption to the treatment process. The line is being replaced now to help prevent challenging, unplanned line failures in the future. Work also continues on the filter rehabilitation. One of the two filters has been replaced, and the other is scheduled for work today and tomorrow.
- **Odors** - This morning, there is a mild odor. The winds are towards the northeast. There were strong odors late yesterday.
- **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant. We understand the frustration, but the plant's repairs impact treatment, limiting the reuse of water. The contractors and staff are working around the clock every day to complete the repairs and restore service as quickly as possible. Customers west of Shore Rd. including Seville will continue to experience intermittent service interruptions from 7:00 AM - 6:00 PM daily.

## Image of Rusted Valves and Pipe Excavation



### Wednesday, 2/10/21

- **Construction Update** - Half of the West Wastewater Plant remains off-line due to continued challenges caused by old and malfunctioning equipment. Construction has been completed inside the off-line tank, but the sewer lines and valves remain plugged by rags and debris, slowing the efforts to put the off-line tank back into service. The valves and line into the off-line tank are being excavated so they can be repaired. Those living close to the plant may hear heavy equipment operating today as excavation work occurs to make the repairs. **As a reminder, please do not flush rags, wipes, or other foreign materials down the toilet or drain.** Once the plugged line is open, the transfer of flow will be a gradual process and require changes in the plant operation. The contractor continues the work this morning to replace a section of the airline that feeds the two tanks, the one off-line and the one currently treating water. This is the line that failed late last fall, causing many unanticipated issues with treatment. The work is being done in a planned, sequenced way to minimize disruption to the treatment process. The line is being replaced now to help prevent challenging, unplanned line failures in the future. Work also continues on the filter rehabilitation. One of the two filters has been replaced, and the other is scheduled for work today and tomorrow.
- **Odors** - This morning there was a mild odor with winds towards the northwest. Due to the work on the airline, residents should expect strong odors on Thursday and Friday for short periods of time.
- **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant. We understand the frustration, but the plant's repairs impact...

...treatment, limiting the reuse of water. The contractors and staff are working around the clock every day to complete the repairs and restore service as quickly as possible. Customers west of Shore Rd. including Seville will continue to experience intermittent service interruptions from 7:00 AM - 6:00 PM daily.

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## Thursday, 2/11/21

- **Construction Update** - The contractor has completed construction work inside the off-line tank, and the sewer lines and valves have been cleared. The off-line tank is currently filling with sewage. It will take two weeks or more to get all phases of treatment running due to the time it takes to bring the biological process to life. In the meantime, healthy sludge is being trucked in from the East Plant to kickstart the off-line tank's biological process. The contractor continues the work this morning to replace a section of the airline that feeds the two tanks, the one off-line and the one currently treating water. This is the line that failed late last fall, causing many unanticipated issues with treatment. The work is being done in a planned, sequenced way to minimize disruption to the treatment process. The line is being replaced now to help prevent challenging, unplanned line failures in the future. Those living close to the plant may hear heavy equipment operating today as excavation work occurs to make repairs on valves and airlines. Work also continues on the filter rehabilitation. The remaining filter was replaced and will be in service today.
  - **Odors** - This morning, there was a mild odor with winds towards the north. Due to work on the airline, residents should expect strong odors on Thursday and Friday for short periods of time. Operators are adding a chemical to help control the odors.
  - **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant. We understand the frustration, but the repairs to the Plant are impacting treatment, which limits the reuse of water. The contractors and staff are working around the clock every day to complete the repairs and restore service as quickly as possible. Customers west of Shore Rd. including Seville will continue to experience intermittent service interruptions from 7:00 AM - 6:00 PM daily.
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## Friday, 2/12/21

- **Construction Update** - The off-line tank is currently filling with sewage. It will take two weeks or more to get all phases of treatment running due to the time it takes to bring the biological process to life. In the meantime, healthy sludge is being trucked in from the East Plant to kickstart the off-line tank's biological process. Additionally, the work on the filters is complete. The contractor continues the work this morning to replace a section of the airline that feeds the two tanks, the one off-line and the one currently treating water. This is the line that failed late last fall, causing many unanticipated issues with treatment. The work is being done in a planned, sequenced way to minimize disruption to the treatment process. The line is being replaced now to help prevent challenging, unplanned line failures in the future. Those living close to the plant may hear heavy equipment operating today as excavation work occurs to make repairs on valves and airlines.
- **Odors** - There were very strong odors yesterday afternoon as we began to refill the off-line tank and work on the airline. We expect this to reoccur this afternoon as the work continues. Operators are adding a chemical to help control the odors. The winds are towards the northeast...

**\*UPDATE 2:30 PM** - A section of the old airline is currently being replaced, and the air is turned off. We anticipate the air to be turned on in the next hour. This will result in strong odors over the next several hours. The winds are currently strong towards the northeast, which has the potential to carry the odor and may be noticeable in surrounding areas for a few hours.

- **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service this evening. We understand the frustration, but the plant's repairs impact treatment, limiting the reuse of water. The contractors and staff are working around the clock every day to complete the repairs and restore service as quickly as possible.

Image of Airline Replacement



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## **Saturday, 2/13/21**

- **Construction Update** - Several construction projects were completed this week. The off-line tank is currently being refilled with wastewater. It will take two weeks or more to get all phases of treatment running due to the time it takes to bring the biological process to life. The installation of the new airline is finished and back in service to both tanks. Work on replacing the filter media is also complete.
  - **Odors** - There were very strong odors on Friday, but less is anticipated today. Operators are adding a chemical to help control the odors. The morning odors are minimal and the winds are towards the North.
  - **Reuse Water** - Reuse water continues to be off to customers around the West Wastewater Plant, including the Seven Oaks and Greenspointe neighborhoods. Other customers west of Shore Rd. including Seville will have sporadic service this evening. We understand the frustration, but the plant's repairs impact treatment, limiting the reuse of water. The contractors and staff are working around the clock every day to complete the repairs and restore service as quickly as possible.
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**For the current week's updates, visit:**  
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