



# Daily Download

For questions or concerns, please contact Veolia's Wastewater Hotline for the City at 407-327-7579

**March 7, 2021 - March 12, 2021**

## **Sunday, 3/7/21**

- **Starting Reuse Water Service** - The State has reviewed a plan to restart the reuse water, and we are moving forward. We have started flushing the main lines in the Seven Oaks and Greenspointe neighborhoods. Residents should anticipate seeing maintenance crews working in the neighborhoods. The flushing process will take several days to complete. A more detailed letter has been mailed to affected residents explaining the process. Reuse water is expected to be restored this coming week. Customers west of Shore Rd. including Seville should now have regular service.
- **Construction Update** - There is no construction work today. Both tanks at the plant are now back in service. With many equipment upgrades in place, the biological process is responding well.
- **Odors** - The odors at this time are minimal and within normal levels. The winds are towards the south. Odors and wind direction may change throughout the day.

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## **Monday, 3/8/21**

- **Starting Reuse Water Service** - The State has reviewed a plan to restart the reuse water, and we are moving forward. We have started flushing the main lines in the Seven Oaks and Greenspointe neighborhoods. Residents should anticipate seeing maintenance crews working in the neighborhoods. The flushing process will take several days to complete. A door hanger will be placed at your house when service is restored. All reuse water is expected to be restored by the end of the week. Customers west of Shore Rd. including Seville should now have regular service.
  - **Construction Update** - There was no construction work over the weekend. This week, contractors will do adjustments and finish work on the equipment that has been installed. Both tanks at the plant are now back in service. With many equipment upgrades in place, the biological process is responding well.
  - **Odors** - The odors at this time are minimal and within normal levels. The winds are towards the southwest. Odors and wind direction may change throughout the day.
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## Tuesday, 3/9/21

- **Starting Reuse Water Service** - The reuse water system is back in service to the Seven Oaks and Greenspointe neighborhoods. The State has reviewed the plan and the main lines and service lines have been flushed. A door hanger was placed at affected houses notifying when service was restored. Customers west of Shore Rd. including Seville should now have regular service.
  - **Construction Update** - Contractors will do adjustments and finish work on the equipment that has been installed. Both tanks at the plant are now back in service. With many equipment upgrades in place, the biological process is responding well.
  - **Odors** - The odors at this time are minimal and within normal levels. The winds are towards the southwest. Odors and wind direction may change throughout the day.
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## Wednesday, 3/10/21

- **Starting Reuse Water Service** - The reuse water system is back in service to the Seven Oaks and Greenspointe neighborhoods. The State has reviewed the plan and the main lines and service lines have been flushed. A door hanger was placed at affected houses notifying when service was restored. Customers west of Shore Rd. including Seville should now have regular service.
  - **Construction Update** - Contractors will do adjustments and finish work on the equipment that has been installed. Both tanks at the plant are now back in service. With many equipment upgrades in place, the biological process is responding well.
  - **Odors** - The odors at this time are minimal and within normal levels. The winds are towards the west. Odors and wind direction may change throughout the day.
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## Thursday, 3/11/21

- **Starting Reuse Water Service** - The reuse water system is back in service to the Seven Oaks and Greenspointe neighborhoods. The State has reviewed the plan and the main lines and service lines have been flushed. A door hanger was placed at affected houses notifying when service was restored. Customers west of Shore Rd. including Seville should now have regular service.
  - **Construction Update** - Contractors will do adjustments and finish work on the equipment that has been installed. Both tanks at the plant are now back in service. With many equipment upgrades in place, the biological process is responding well.
  - **Odors** - The odors at this time are minimal and within normal levels. The winds are towards the west. Odors and wind direction may change throughout the day.
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## Friday, 3/12/21

As the current priority repair construction at the West Wastewater Treatment Plant is complete and reuse water service has been restored to the surrounding neighborhoods, this will be the last day of the Daily Download. Starting next week, updates to the Water Works projects will be provided weekly and expanded to include projects at our wastewater treatment plants and our drinking water treatment plants. Thank you for your patience as we have worked through the unanticipated construction challenges. We look forward to providing additional updates on the ongoing Water Works projects!

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